



Uryflow Ltd Service catalogue

<u>Product Name</u>	<u>Product code</u>	<u>Price</u>	
Bank Holiday Visit additional fee		£70	
weekends visit additional fee		£50	
Bladder scanning (if not part of any procedure)	URY01 Service	£95	
General catheter care, trouble shooting and Maintenance	URY02 Service	£95	
bladder washouts with patient provided washout solutions	URY03 Service	£120	
Suprapubic catheter change (patient supplied equipment)	URY04 Service	£140	
Suprapubic catheter change (provided equipment)	URY05 Service	£180	

Male urethral catheter change (Equipment provided)	URY06 Service	£150	
Male Urethral catheter change (Patient supplied equipment)	URY07 Service	£130	
Female Urethral catheter changes (Equipment provided)	URY08 Service	£130	
Female Urethral catheter change (Patient supplied Equipment)	URY09 Service	£110	
Refresher Clean Intermittent self-dilatation (CISD) Training session at home	URY10 Service	£95	
Clean intermittent self-dilatation (CISD) Training+TWOC	URY11 Service	£230	
Refresher Clean intermittent self-catheterisation (CISC) training session at home (Patient supplied equipment)	URY12 Service	£95	
Clean intermittent self-catheterisation (CISC) Training	URY13 Service	£150	

2nd Clean intermittent self-catheterisation follow up onwards	URY 14 Service	£95	
Clean intermittent self-catheterisation +TWOC	URY15 Service	£230	
Failed Trial Without Catheter (TWOC) Requiring Clean intermittent self-catheterisation (CISC) Training (Equipment for teaching provided)	URY16 Service	£230	
Failed TWOC Requiring re-catheterisation (equipment provided)	URY17Service	£230	
Failed Trial without catheter (Patient supplied equipment)	URY 18 Service	£210	
Successful Trial without catheter (TWOC)Active	URY19 Service	£180	

Cancellation fees

Timeframe

Notice given > 24 hours Full Refund of the Base Fee (less £5 prior to visit administrative card processing fee).

Notice given < 24 hours Base Fee non-refundable (£99 retained). prior to visit Any pre-paid add-on fees will be refunded.

**Client No-Show or
Access Denied**

Full Visit Charge (Base Fee + scheduled procedure fee) is forfeited/charged.

- **Rescheduling:** Appointments can be rescheduled once free of charge if requested at least **12 hours** prior to the visit slot.

. Complex Anatomy & Unsuccessful Interventions

. Clinical Assessment: If, upon arrival, the clinician assesses that a procedure cannot be safely performed due to anatomical obstruction, severe pain, strictures, acute infection, or lack of patient consent, the procedure will be halted. **Escalation & Fees:** If a catheter cannot be successfully replaced and hospital/A&E escalation is required, the **Base Visit Fee (£95.00)** remains fully payable and non-refundable to cover clinical assessment time, travel, and transfer reporting. Procedural add-on fees will be waived.